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## Letter of Recommendation for Paul Knopf

To whom it may concern,

I've had the opportunity to work closely with Paul Knopf over several years in platform engineering and shared services initiatives at Ensemble Health Partners. During that time, I've consistently seen him demonstrate strong technical capability, ownership, and a thoughtful approach to complex engineering challenges.

Paul has been deeply involved in core platform architecture discussions, particularly in areas such as Kubernetes networking, API gateway design, and infrastructure-as-code. We collaborated across multiple initiatives where he contributed to designing and evolving cloud infrastructure patterns, including multi-region networking strategies and environment topology. His work on infrastructure artifacts such as Terraform configurations and network architecture diagrams reflects a strong understanding of distributed systems and cloud design.

In addition to his infrastructure expertise, Paul has a deep and practical understanding of the .NET ecosystem. He is highly proficient in building and maintaining backend services using .NET, with a strong grasp of application architecture, performance considerations, and service integration patterns. He consistently demonstrates the ability to diagnose complex issues, design scalable APIs, and align application-layer concerns with underlying platform capabilities. This combination of application and infrastructure expertise allows him to operate effectively across the full stack and contribute meaningfully to end-to-end system design.

He has also been a key participant in cross-team engineering efforts, contributing to platform refinement sessions, service integration discussions, and broader architecture conversations. Paul operates effectively in these environments, bringing practical insights while aligning with larger platform goals. His involvement in shared services projects and administrative responsibilities further reflects the trust placed in him to support critical engineering systems.

Beyond execution, Paul demonstrates a proactive mindset toward improving engineering practices. He has contributed ideas around containerization, developer environments, and testing improvements, showing a focus on long-term platform maturity and developer productivity. More recently, he has also engaged with emerging initiatives, including exploring automation concepts related to production support workflows.

Overall, Paul is a dependable and capable engineer who contributes meaningfully to both the design and evolution of complex systems. He works well across teams, takes ownership

of important areas, and consistently adds value in technical discussions and implementation efforts.

I would strongly recommend him for roles that require solid engineering fundamentals, collaborative problem-solving, and the ability to contribute to shared platform infrastructure.

Sincerely,

Scott Long

Lead Software Engineer